

Privacy Policy

Effective Date: 21/05/2024



Definitions

"Millennium" means HCS New Zealand Limited or any of its subsidiaries, "we", "our" or "us".

"Client" means the person/s or entity purchasing the Goods/Services as specified in any invoice, document or order, and if there is more than one client is a reference to each Client jointly and severally, "you", "your".

"SOW" means a statement of work, service schedule or addendum, quote, or order form.

"Services" means all services which are supplied by us to you and includes services described in any Statement of Work (SOW) or written agreement and any Products provided as part of a Service.

"Products" means all hardware or related equipment (including any Software) and all other goods or property which are supplied by us to you (or any of your Related Companies).

Introduction

Millennium is committed to protecting the privacy of our client's personal information. This Privacy Policy outlines our practices concerning the collection, use, and sharing of your personal information in compliance with the New Zealand Privacy Act 2020.

Collection of Personal Information

We collect personal information necessary to provide our services effectively. This may include:

- Contact details (e.g., name, address, email, phone number)
- Payment information (for billing purposes)
- Technical data (e.g., IP addresses, system specifications)

Use of Personal Information

Your personal information is used to:

- Deliver and improve our services
- Process payments and manage accounts
- Communicate with you about service updates or issues
- Comply with legal obligations

Disclosure of Personal Information

We will not disclose your personal information to third parties except:

- With your consent
- To service providers who assist in our operations
- When required by law or to protect our rights

Protection of Personal Information

We take reasonable steps to ensure the security of your personal information against loss, unauthorized access, or misuse. Our measures include technical and organizational safeguards.

Access and Correction

You have the right to access and correct your personal information that we hold, subject to certain exceptions under the Privacy Act 2020.

Notifiable Privacy Breaches

In the event of a privacy breach that is likely to cause serious harm, we will notify you and the Office of the Privacy Commissioner as soon as practicable.

8. Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of any significant changes and obtain your consent where required by law.

9. Contact Us

If you have any questions about this Privacy Policy or our treatment of your personal information, please contact us at privacy@miltech.co.nz.

